LEADING IN THE LEAN ENTERPRISE

6th-7th November, Coventry

Learn key Lean Leadership subject matter including:
- Facilitative Leadership & Lean Management System
- Leaders Standard Work
- Job Relations and Job Instruction
- Visual Management Systems and A3’s
- Kata and Coaching

Delivered by international lean expert and author Drew Locher

EARLY BIRD OFFER
REGISTER BEFORE 20TH OCTOBER 2017 AND SAVE £150 PER DELEGATE
Drew first became involved in the development and delivery of innovative Business Improvement programs while working for General Electric in the 1980s. Since leaving GE in 1990 he helped the National Institute of Standards and Technologies’ Manufacturing Extension Partnership (MEP) develop a Lean University, providing training to roughly 1,000 MEP field engineers helping small to medium-sized manufacturers throughout the country.

After forming Change Management Associates, he has provided Operational Excellence consulting and organizational development services to industrial and service organizations representing a wide variety of industries including: Healthcare, Transportation, Distribution, Education, Financial Services and Manufacturing.

Since 2001, he has been a faculty member of the Lean Enterprise Institute (LEI) the not-for-profit organization of Jim Womack, the co-author of Lean Thinking. In 2004, Drew co-authored a book titled, The Complete Lean Enterprise – Value Stream Mapping for Administrative and Office Processes. The book won a 2005 Shingo Prize.

In 2008 he published, Value Stream Mapping for Lean Development. His third book titled, Lean Office and Service Simplified – the Definitive How-to Guide was a 2012 Shingo Prize recipient. Drew’s latest book is titled Unleashing the Power of 3P: The Key to Breakthrough Results. He is a frequent speaker at conferences in the U.S. and abroad on the subject of Lean Enterprise Principles and Enterprise Excellence.

Drew is currently an instructor in ISD’s Improvement Kata & Coaching Kata course and developer of the new Lean Leadership program at the University of Michigan.
Companies in many industries have struggled with the application of Lean Thinking to their operations. Even more challenging is to sustain the benefits that have been realised by the application of various Lean concepts such as flow, pull, and workplace organization. The question that must be asked is, why is sustaining so difficult?

The key to the successful application of Lean is to recognize that it requires a change in the “culture” of an organisation – a change in the way the organization acts, interacts, communicates and makes decisions. Further, it is the leadership of an organisation that determines its culture. However, few people in leadership roles truly understand what it takes to lead in the Lean Enterprise. Few organizations adequately prepare their leaders for the new role that is often required. This leads to companies placing unfair expectations on people in these roles, frustration on the part of all parties involved, and typically a reversion to old and familiar practices.

Course Overview
This two day hands-on workshop will provide the framework and training for delegates to lead in the Lean Enterprise. The course will focus on the tools and behaviours for “facilitative leadership”, moving away from the traditional “command and control” management practices.

Attendees will learn and understand the daily practicalities that the Lean Leadership roles involves – most importantly maintaining standard work practices and focusing on continuous improvement.

**Leading in the Lean Enterprise**
6th-7th November, 2017
09:00 – 17:00

Early bird offer
Register before 20th Oct.
SAVE £150 per delegate

**VENUE & ACCOMMODATION**
**ANSTY HALL, COVENTRY**
MACDONALD MAIN ROAD ANSTY COVENTRY CV7 9HZ

**EMAIL:** EVENTS.ANSTY@MACDONALD-HOTELS.CO.UK
**TELEPHONE:** 02476 612 222

**ACCOMMODATION**
Overnight accommodation is not included in the registration fee. However reduced rates at Ansty Hall Hotel are available at £105 including breakfast per room per night.

Please contact the hotel directly on 02476 612 222, ALWAYS quote True North Excellence TRUE081117.

Car parking at the hotel is FREE for delegates.

Getting there by air: Birmingham International Airport NEC is a 20 minute drive to the venue.
Who should attend

- Individuals and organisations focused on creating and developing Lean Leaders.
- Existing Lean Leaders who are looking for ideas, insight and inspiration to rejuvenate or kick start a cultural change.
- Enterprise leaders and managers requiring the underpinning knowledge required to lead the adoption and practices of lean management.

NOTE: This application workshop is appropriate for leaders from all sectors, from manufacturing, service and the public sector.

Agenda

DAY 1
6th November 2017

Morning - Fundamentals for Lean Leadership
- Traditional vs. Lean Leadership
- Lean Management System
- Leader Standard Work – Introduction
- Lean Leadership Skills
- Organizing and Planning
  - Leader Standard Work

Afternoon - Communication
- Visual Management Systems
- A3s

DAY 2
7th November 2017

Morning - Trust, Motivation and Observation
- Developing Trust
- Motivation
  - Maslow’s Hierarchy of Needs
  - Herzberg’s Job Enrichment Principles
  - Kaizen
- Observation
  - Gemba Walks

Afternoon - Providing Direction
- Job Relations (JR), Job Instruction (JI)
- Socratic Method
- Coaching and Kata

Early bird offer
Register before 20th Oct.
SAVE £150 per delegate
Please find enclosed our cheque made payable to True North Excellence Ltd. for: £

Please debit (Please tick) Mastercard/Access Visa Debit Card

Name on Card

Card No. Security Code (CVC) Expiry Date /

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1. Telephone: +44 (0)161 298 5556
2. Email: nicola.corcos@truenorthexcellence.com
3. Post this form to: True North Excellence Ltd., Smithy Cottage, Stowford, Crewe, Cheshire CW1 5XP.
4. Book online: Visit the course webpage to make secure online credit card payment by visiting www.truenorthexcellence.com/courses"