



**WORKSHOP**

# LEADING IN THE LEAN ENTERPRISE

Learn key Lean Leadership subject matter to accelerate your Lean journey and sustain your progress



**EXPERT TRAINER**

**Drew Locher**  
Shingo prize winning author and international Kata expert

**LOCATION**

Haydock Park Race Course,  
Haydock, WA12 0HQ

**DATE**

27th-28th February 2020

**TIME**

27th Feb 09:00-17:00  
28th Feb 08:30-14:30

**EARLY BIRD COST**

£795+VAT PER PERSON  
if registered before  
31st January 2020

**LIST PRICE**

£895+VAT PER PERSON

**KEY FEATURES**

Prepare your leaders for your own transformation, learning:

- ▶ Understand the key leadership framework required to lead the Lean enterprise
- ▶ Hot to focus on culture and the role of Lean leaders in culture change
- ▶ How to move from 'Command and Control' to 'Facilitative Leadership'
- ▶ Identify and maintain the daily practices of Lean leaders to sustain your transformation

## Companies in many industries have struggled with the application of Lean Thinking to their operations. Even more challenging is to sustain the benefits that have been realised by the application of various Lean concepts such as flow, pull, and workplace organisation. The question that must be asked is, why is sustaining so difficult?

The key to the successful application of Lean is to recognize that it requires a change in the “culture” of an organisation – a change in the way the organization acts, interacts, communicates and makes decisions. Further, it is the leadership of an organisation that determines its culture. However, few people in leadership roles truly understand what it takes to lead in the Lean Enterprise. Few organizations adequately prepare their leaders for the new role that is often required. This leads to companies placing unfair expectations on people in these roles, frustration on the part of all parties involved, and typically a reversion to old and familiar practices.

### Course Overview

This two day hands-on workshop will provide the framework and training for delegates to lead in the Lean Enterprise. The course will focus on the tools and behaviours for “facilitative leadership”, moving away from the traditional “command and control” management practices.

Attendees will learn and understand the daily practicalities that the Lean Leadership roles involves – most importantly maintaining standard work practices and focusing on continuous improvement.



### Who should attend?

- ▶ Individuals and organisations focused on creating and developing Lean Leaders.
- ▶ Existing Lean Leaders who are looking for ideas, insight and inspiration to rejuvenate or kick start a cultural change.
- ▶ Enterprise leaders and managers requiring the underpinning knowledge required to lead the adoption and practices of lean management.



## AGENDA

### Day one - Thursday 27th February 2020

#### Morning - Fundamentals for Lean Leadership

- ▶ Traditional vs. Lean Leadership
- ▶ Lean Management System
- ▶ Leader Standard Work – Introduction
- ▶ Lean Leadership Skills
- ▶ Organizing and Planning
- ▶ Leader Standard Work

*Break for Lunch*

#### Afternoon - Communication

- ▶ Visual Management Systems
- ▶ A3s

### Day two - Friday 28th February 2020

#### Morning - Trust, Motivation and Observation

- ▶ Developing Trust
- ▶ Motivation
  - Maslow's Hierarchy of Needs
  - Herzberg's Job Enrichment Principles
  - Kaizen
- ▶ Observation
  - Gemba Walks

*Break for Lunch*

#### Afternoon - Providing Direction

- ▶ Job Relations (JR), Job Instruction (JI)
- ▶ Socratic Method
- ▶ Coaching and Kata

## MEET YOUR TRAINER

### Drew Locher

Shingo prize winning author  
and international kata expert.

Drew is an expert trainer on Kata, who works with professionals across the world to develop their skills in training and coaching improvement activity. In the UK, he is True North Excellence' most highly-rated trainer. His informal style and wealth of knowledge inspires, educates and provides relevant, high quality insights.



“10/10 Thought provoking insight which enabled us to challenge our current thinking and systems. Great knowledge of lean aligned with behavioural science, helping blend people with systems.”

**Plant Manager,  
Milliken**

“10/10 – Excellent, well-structured and full of relevant information. Drew provided clarity on the lean principles and methods we practice. Focus on the behaviour and motivation elements of the course were very informative.”

**Lean Implementation Manager,  
McLaren F1**



**EARLY BIRD OFFER**

**REGISTER AND PAY BEFORE 31ST JANUARY 2020 & SAVE £100 PER PERSON**

